# Panasonic ideas for life



## A Rival to High-End Switchers in Performance and Ease of Operation into a Compact, Integrated Body



High-End Performance and Functions in a Compact Body. A User Interface Designed for Live Operation, and Plug-in Compatibility for Easy Expansion.

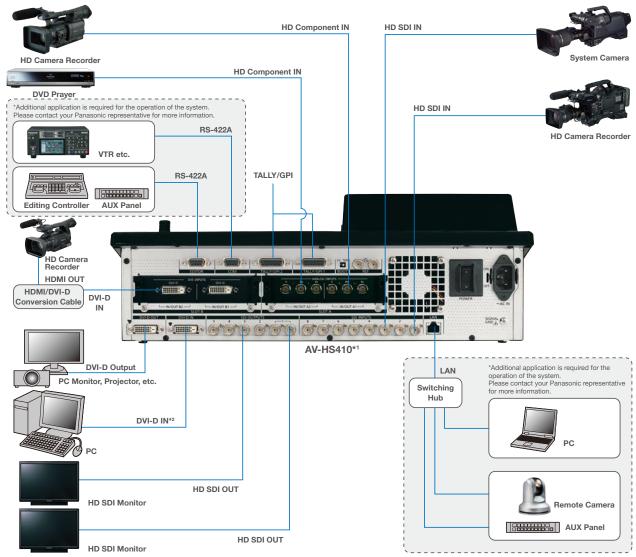


picture simulated

- Nine Standard Inputs: Eight SDI and One DVI Six Standard Outputs: Five SDI and One DVI Optional: Additional Four inputs/Four outputs maximum
- Built-in 178 mm (7 inches) multi-mode color LCD monitor displays versatile menus, image monitor, waveform/vectorscope, etc.
- Featuring High-quality Primatte® chroma keying and Versatile transitions, including DVE functions
- Enhanced MultiViewer Display with up to 16 splits enables nine screen variations, clock, level meter and 4:3 marker display.

- Video Memory function allows playback of two channels of still or moving images.
- Memory Preview function provides previews of shot memory and event memory image effects.
- Supports Plug-in API function for external control, external camera control, output of status data, etc.
- Control panel with additional direct button control, numeric keypad, etc achieves enhanced ease of operation.

\* Primatte® is a registered trademark of IMAGICA DIGIX Inc. The copyrights of Primatte® belong to IMAGICA DIGIX Inc. The patents for Primatte® belong to IMAGICA DIGIX Inc.



\*1: The photo shows a system example with the optional AV-HS04M8 and AV-HS04M2 boards mounted. \*2: This connector does not support the HDCP technologies.

### Nine Standard Inputs/ Six Standard Outputs (Max. 13 Inputs/10 Outputs)

The AV-HS410 comes standard with Nine inputs (Eight SDI (HD/SD) and One DVI-D) and Six outputs (Five SDI (HD/SD) and One DVI-D). Two expansion slots accommodate either input or output optional boards, providing a maximum of 13 inputs, and 10 outputs.

### HD/SD Multi-Format Support

The AV-HS410 supports standard HD/SD multi-format, including 1080/24PsF. System frequency is 59.94 Hz/50 Hz/24 Hz switchable. This makes the system ideal for digital cinema production and worldwide operation. A wide range of optional boards also allows the input and output of analog component and various other signals. (Please see the table at the right for more details.)

Input/Output Signal					Option Board									
		Standard		AV-HS 04M1	AV-HS 04M2	AV-HS 04M3	AV-HS 04M4	AV-HS 04M5	AV-HS 04M6	AV-HS 04M7	AV-HS 04M8			
Video Signal Vid	Video Format		SDI x 8	DVI-D x 1	SDI x 5	DVI-D x 1	SDI x 2	COMP x 2	DVI-I x 2	COMP x 2	DVI-I/ COMP	VIDEO x 2	SDI x 2	DVI-D x 2
Ŭ			IN	IN	OUT	OUT	IN	IN	IN	OUT	OUT	IN	OUT	IN
	480/59.94i		1		1		1						1	
	576/50i		1		1		1						1	
	1080/59.94i		1		1		1						1	
SDI	1080/50i		1		1		1						1	
501	720/59.94p		1		1		1						1	
	720/50p		1		1		1						1	
	1080/24PsF		1		1									
	1080/23.98PsF		1		1									
	XGA (1024 x 768)	60 Hz/50 Hz							1		1			
DVI Analog	WXGA (1280 x 768)	60 Hz/50 Hz							1		V			
	SXGA (1280 x 1024)	60 Hz/50 Hz							1		1			
	XGA (1024 x 768)	60 Hz/50 Hz		J		J			J		J			1
	WXGA (1280 x 768)	60 Hz/50 Hz		J		V			1		V			J
DVI Digital	SXGA (1280 x 1024)	60 Hz/50 Hz		J		1			1		J			J
(PC)	UXGA (1600 x 1200)	60 Hz/50 Hz		J		1					V			J
	WSXGA+ (1680 x 1050)	60 Hz/50 Hz		1		J					1			1
	WUXGA (1920 x 1200)	60 Hz/50 Hz		J		j					J			1
	1080/59.94i			1		1								
	1080/59.94p			J		1								1
DVI Digital	1080/50i			J		1								
(VIDEO)	1080/50p			1		1								1
	720/59.94p			1		1								
	720/50p			J		1								
Analog	NTSC											1		
	PAL											1		
Analog	480/59.94i							1		1	1			
	576/50i							,		1 V	J.			
	1080/59.94i							,		1	J.			1
Component	1080/50i							J		1	V			
	720/59.94p							,		V	J.			
	720/50p							J		J	j			

# Various Switching Functions and High Image Quality are Achieved with an Intuitive User Interface.

### Built-in Frame Synchronizer for All Input Channels

All input channels feature a built-in frame synchronizer for use in switching unsynchronized video signals. A gen-lock function also supports synchronizing systems based on external sync signals (black burst or tri-level).

### Up-Converter, Dot by Dot and Video Processing

The AV-HS410 is equipped with an SD/HD up-converter function for four inputs, and a dot by dot function for eight inputs. Dot by dot input can be used for P-in-P display of HD images from SD footage without degradation. A video processing function with color correction is also provided for eight inputs.

### Four Aux Buses and Two P-in-P

Two P-in-P buses and four Aux buses are provided. Borders and software effects can be applied to the P-in-P buses. In addition to a Cut transition, the bus transition function (P-in-P bus and Aux bus switching effect) also enables a Mix transition (Aux 1 only). Flexible operation is achieved by combining Aux buses and M/E sections.

### Versatile Transitions and Effects

In addition to standard wipe, mix and cut effects, DVE transition patterns using two channels, such as reduce, slide, squeeze and 3D wipe are included.





Circle wipe

Page turn

### New Video Memory Function for Two Inputs

Two inputs for still (STILL) or moving (CLIP) images can be saved in Video Memory, and selected as bus footage. Moving pictures can be recorded and played with key signals (for a maximum of approximately 20 seconds/600 frames with 59.94i). Moving picture and still files can also be transferred over a LAN network from an SDHC/SD Memory Card or PC.

 $^{\star}$  Uploading of moving picture and still images from an Ethernet LAN will be supported in the future.

### SDHC/SD Memory Card Slot

Video memory, shot memory, event memory and set-up data can be saved to SDHC/SD Memory Cards.

### Primatte® High-Quality Chroma Key

Linear, luminance and chroma keying are provided. Chroma keying employs the Primatte® algorithm, which is widely used as a plug-in for nonlinear editors. The same excellent Primatte® image quality that is used worldwide for movies, TV programs, music videos and commercials is achieved by the AV-HS410's real time processing. Superior blue-spill processing naturally combines translucent objects, such as thin cloth and glass, with background colors. Extremely fine objects, such as individual strands of hair, are faithfully reproduced. One DSK channel is also provided to add borders, shadows, and other edge effects.



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### Shot Memory

Up to 100 image effects, such as background transition patterns, P-in-P sizes and border widths, can be registered in shot memory for instant retrieval. The AV-HS410's Effect Dissolve function enables smooth switching from a current image to one of the images or operations registered in the shot memory.

### **Event Memory**

Up to 64 of the image effects that are registered in the shot memory can be sequentially registered in the event memory for instant retrieval. This allows highly expressive consecutive effects to be easily and smoothly executed. Up to 100 event memories can be registered.



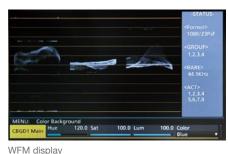
Key	Type Linear	Lum Key Chroma Off	Fill Bus T	PVW Auto
Adjust			Density 100.0	Invert Off On
Fill Matte	Hue 0.0	Sat 0.0	Lum 100.0	Color White
Edge1	Type Off	Width	Direction	Density 100%
Edge2	Edge Fill Color			100
Edge Color	Hue 0.0	Sat 0.0	Lum 0.0	Color Black
Transition	Keyout Pattern Normal			
WIPE Position	X-Pos 0.00	Y-Pos 0.00		Copy To BKGD Execute

Menu display in Matrix type





Menu display/Subscreen/Image display



 MENU:
 Color Background

 CBGO1 Main
 Hue
 120.0 Sat
 100.0 Lum
 100.0 Color

One line of menu display on a image monitor



VECTOR display

THE L

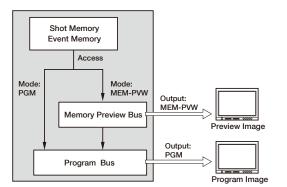
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### **New Memory Preview**

This new function lets you preview the shot memory and event memory content. It allows image effects to be easily confirmed while on-air with this 1 M/E switcher. This is particularly convenient for live operation.



\* The resolution of images output from memory is slightly lower than the usual resolution.

# Built-in 178 mm (7 inches) Color LCD Monitor with Multi-Mode Display

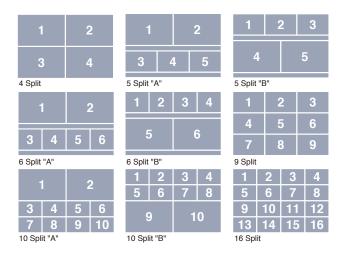
A 178 mm (7 inches) color LCD monitor with WVGA (800 x 480) resolution is built into the control panel. It can be switched to a wide variety of display modes, including setting menus, image monitoring and waveform/vectorscope. (See the table above.) It also supports the MultiViewer and Memory Preview functions. AV-HS410 provides comfortable operation eliminating the need to view multiple displays in different locations.

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### Enhanced MultiViewer Display

The MultiViewer function lets you split the screen to display PVW, PGM and all source images on a single screen. It enables 4/5/6/9/10/16 split screens. The input signal name, audio level meter and 4:3 marker can also be overlaid onto each screen, and a clock can be displayed. This makes it possible to efficiently operate a multi-channel system with a single monitor.



### Easy-to-Use Panel Layout

Features such as a total of 12 crosspoint buttons in each A bus and B bus (for a maximum of 22 with the Shift function) allow direct control with this simple panel layout. Function settings and registrations are

made quickly and intuitively with the LCD monitor's matrix menu and rotary switches. Various functions can also be assigned to eight user buttons for one-touch operation. This level of easy operation supports speed and accuracy in live-relay operation.

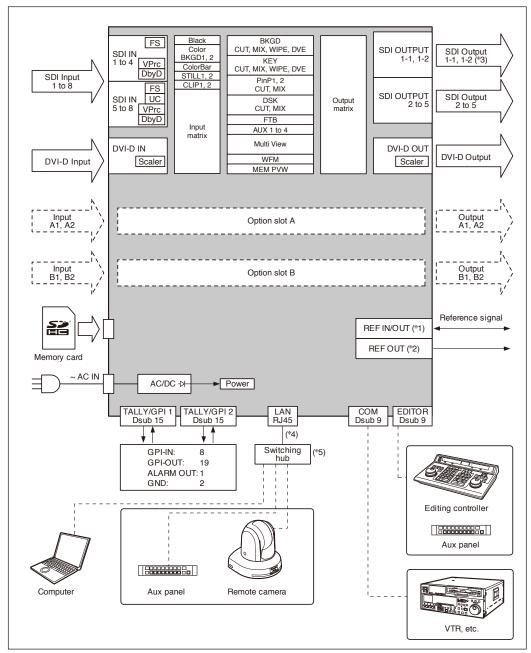
## Expanded Functions with Plug-in Software and Optional Boards

### Plug-in Software Created with a Software Development Kit\*

Plug-ins allow flexible expansion of software-based functions. A Software Development Kit (SDK) is provided so that third parties or SI enterprises can freely develop the software to add new functions to the AV-HS410. This will enable the system to meet an even wider range of needs, such as controlling the AV-HS410 with an external controller or PC, operating cameras and other devices from the AV-HS410, and outputting status data related to the live switcher or image sources.

\* Please ask your dealer for details.

### **Block Diagram**



\*1: When external synchronization is selected as the reference signal setting, the reference signal is input. When internal synchronization is selected, the reference signal is output.

\*2: When external synchronization is selected as the reference signal setting, the signals are looped through output. When internal synchronization is selected, the reference signal is output.

\*3: Two sets of the same output signals are distributed from SDI OUTPUT 1.

\*4: Use a crossover cable when connecting the unit and another device on a 1:1 basis without going through a switching hub.\*5: Use a switching hub.

### Input Option Boards

(As of December, 2011)



AV-HS04M1 SDI Input Board SDI (HD/SD) × 2 (BNC) (Built-in Up-converter)



AV-HS04M2 Analog Component Input Board HD/SD Analog Component x 2 (Y/PB/PR) (Built-in Up-converter)



AV-HS04M3 DVI Input Board DVI-I x 2 (Built-in Scaler)



AV-HS04M6 Analog Composite Input Board Analog Composite x 2 (Built-in Up-converter)



AV-HS04M8 Full HD DVI Input Board DVI-D x 2 (compatible with WUXGA)

### Output Option Boards (As of December, 2011)



AV-HS04M4 Analog Output Board HD/SD Analog Component x 2 (Y/PB/PR)

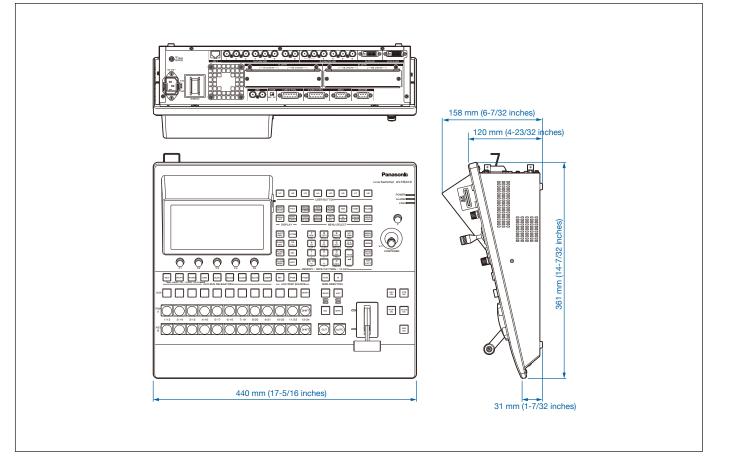


AV-HS04M5 DVI/Analog Output Board DVI-I×1, HD/SD Analog Component x 1 (Y/PB/PR)



AV-HS04M7 SDI Output Board SDI (HD/SD) x 2 (Each one has 2 outputs) (BNC) (Built-in Down-converter)

· · ·	AC 100 V to 240 V, 50 Hz/60 Hz, 88 W	DVI-I Output: (Option board)	Analog/digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024),
	e: 0 °C to 40 °C (32 °F to 104 °F)	(option board)	WSXGA+* (1680 x 1050), UXGA* (1600 x 1200), WUXGA* (1920 x 1200)
	10 % to 90 % (no condensation)		* Selectable only when digital signals are output. Vertical frequency: 60 Hz
Dimensions: (W x H x D)	440 mm x 158 mm x 361 mm (17-5/16 inches x 6-7/32 inches x 14-7/32 inches) excluding protrusions		This connector does not support the HDCP technologies.
Weight:	Approx. 6.2 kg (13.669 lb)		2 signal lines, maximum: OUT A2, OUT B2
-	excluding accessory parts when no options have been installed	DVI-D Input:	(When two AV-HS04M5 boards are used)
	Approx. 6.6 kg (14.550 lb) excluding accessory parts when all the possible options have been installed	(Option board)	Digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024),
Video Inputs (13 sign		(	WSXGA+ (1680 x 1050), UXGA (1600 x 1200), WUXGA (1920 x 1200
part ( 1 - 3	Standard SDI: 8 signal lines, BNC x 8 (SDI INPUT 1 to SDI INPUT 8)		Vertical frequency: 60 Hz Digital RGB: 1080/50p, 1080/59.94p
	(The up-converter function can be used for the SDI INPUT 5 to SDI INPUT 8 connectors.)		<ul> <li>Analog input signals are not supported.</li> </ul>
	Standard DVI-D: 1 signal line, DVI-D x 1		• This connector does not support the HDCP technologies.
	Optional: Up to 4 additional signal lines (IN A1, IN A2, IN B1, IN B2)		4 signal lines, maximum: IN A1, IN A2, IN B1, IN B2 (When two AV-HS04M8 boards are used)
	(Up to two option boards can be installed in the two input/output slots.)		<ul> <li>The DVI-I connector cable cannot be used.</li> </ul>
video Outputs (10 sig	gnal lines, maximum): Standard SDI: 5 signal lines, BNC x 6		<ul> <li>For the DVI-D connector cable, use a cable with a length of up to 5 m (16.4 ft).</li> </ul>
	(SDI OUTPUT 1 to SDI OUTPUT 5 x 1 line each, 2 distributed outputs for	DVI-D Input/Output:	
	SDI OUTPUT 1 only) Standard DVI-D: 1 signal line, DVI-D x 1	Bir Binpat Salpat	XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024),
	Optional: Up to 4 additional lines (OUT A1, OUT A2, OUT B1, OUT B2)		WSXGA+ (1680 x 1050), UXGA (1600 x 1200), WUXGA (1920 x 1200
	PGM, PVW, AUX1 to AUX4, MV (MULTI_VIEW), CLN, KEYOUT and		Vertical frequency: 60 Hz Video format inputs:
	MEM PVW can be assigned to SDI OUTPUT 1 to SDI OUTPUT 5, DVI-D OUT, OUT A1, OUT A2, OUT B1 and OUT B2.		Digital RGB: 1080/50p, 1080/59.94p
	• CLN can be pre-selected from KEY or DSK using a menu. (Up to		Vertical frequency: Same as system formats
	two option boards can be installed in the two input/output slots.)		Video format outputs: Digital RGB: 1080/50p, 1080/59.94p, 1080/50i, 1080/59.94i,
Signal Formats:	SD: 480/59.94i, 576/50i		720/50p, 720/59.94p
	HD: 1080/59.94i, 1080/50i, 720/59.94p, 720/50p, 1080/24PsF*, 1080/23.98PsF*		<ul> <li>The input and output of analog signals are not supported.</li> <li>Output support the high-resolution multi view mode:</li> </ul>
	*The following option boards are not supported: AV-HS04M1, AV-HS04M2,		Signals are output with a high resolution even when SD is set as the
	AV-HS04M3, AV-HS04M4, AV-HS04M5, AV-HS04M6, AV-HS04M7		system mode. (When high-resolution multi view mode has been
Signal Processing:	Y: PB: PR 4: 2: 2, 10 bit (8 bit for video memory), RGB 4:4:4, 8 bit		enabled, MV is selected as the DVI-D OUT output, and it is not possible to select MV with SDI OUT.)
ME Number:	1 ME		This connector does not support the HDCP technologies.
SDI Inputs:	HD-SDI: HD Serial digital (SMPTE 292M) SD-SDI: SD Serial digital (SMPTE 259M)		Standard input/output: 1 line each (DVI-D IN, DVI-D OUT)
	8 signal lines, standard: IN1 to IN8		<ul> <li>The DVI-I connector cable cannot be used.</li> <li>For the DVI-D connector cable, use a cable with a length of up to</li> </ul>
	12 signal lines, maximum: IN A1, IN A2, IN B1, IN B2		5 m (16.4 ft).
	(When two AV-HS04M1 boards are used; with active through) HD: SMPTE 292M (BTA S-004B) standard complied with	Reference	In GENLOCK mode: Black burst or Tri-level Sync input signals
	<ul> <li>0.8 V [p-p] ±10 % (75 Ω)</li> </ul>	Input/Output:	(with loop-through)
	Automatic equalizer More than 100 m (328 ft)		In internal sync mode: Black burst output signals x 2 • Same field frequencies as those of the system formats supported.
	(when 1.5 Gbps/5C-FB cable is used) SD: SMPTE 259M standard complied with		<ul> <li>With the 1080/24PsF format, only GENLOCK mode supported.</li> </ul>
	• 0.8 V [p-p] ±10 % (75 Ω)		<ul> <li>With the 1080/23.98PsF format, black burst with 10F-ID (SMPTE318M standard met) or TRI signals supported.</li> </ul>
	<ul> <li>Automatic equalizer 200 m (656 ft) (when 5C-2V cable is used)</li> </ul>	Video Delay Time:	1 line (H), When the frame synchronizer setting is "Off" and the
SDI Outputs:	HD-SDI: HD Serial digital (SMPTE 292M) SD-SDI: SD Serial digital (SMPTE 259M)	video Delay Time.	up-converter setting is "Off".
	5 signal lines, standard: OUT1 x 2; OUT2 to OUT5 x 1 each		1 frame (F), When the frame synchronizer setting is "On" or the
	9 signal lines, maximum: OUT A1, OUT A2, OUT B1, OUT B2		<ul><li>up-converter setting is "On".</li><li>When the signals have passed through PinP, DVE, multi view,</li></ul>
	(When two AV-HS04M7 boards are used) HD: SMPTE 292M (BTA S-004B) standard complied with		down-converter, DVI-IN or DVI-OUT, a maximum delay of 1 frame is
	• Output level 0.8 V [p-p] ± 10 %		applied in each case.
	Rise time HD: Less than 270 ps     Fall time HD: Less than 270 ps	Control I/O (LAN):	RJ-45 LAN 10BASE-T/100BASE-TX (For IP control)
	Fall time HD: Less than 270 ps     Difference between rise time and fall time		Connecting cable: LAN cable (category 5 or above), max. 100 m
	HD: Less than 100 ps		[328 ft], STP (Shielded Twisted Pair) cable recommended
	Alignment jitter HD: Less than 0.2 UI (130 ps)     Timing jitter HD: Less than 1.0 UI		<ul> <li>When connecting to a hub (switching hub), use a straight cable. Use a crossover cable when connecting the unit and computer on a</li> </ul>
	• Eye aperture ratio More than 90 %		1:1 basis without going through a hub.
	• DC offset 0 ±0.5 V		<ul> <li>Use with the same segment is recommended for the equipment which is connected to the unit. If the unit is connected to</li> </ul>
	SD: SMPTE 259M standard complied with • Output level 0.8 V [p-p] ±10 %		equipment whose segments are different, events dependent upon
	Rise time     Less than 1.5 ns		the settings inherent to the network equipment, for instance, may
	Fall time Less than 1.5 ns		occur so thoroughly check the connections with the equipment to which the unit will be connected prior to the start of operation.
	Difference between rise time and fall time     Less than 0.5 ns	Control I/O (EDITOR)	): D-sub, 9-pin, female
	Jitter Less than 0.2 UI		EDITOR Used to control an editor
Composite Input:	Analog composite signal (NTSC/PAL) (1.0 V [p-p], 75 Ω)		RS-422 control connector
(Option board)	4 signal lines, maximum: IN A1, IN A2, IN B1, IN B2 (When two AV-HS04M6 boards are used; with loop-through)		Communication format Baud rate: 38400 bps, Character length: 8 bit, Parity: Odd
Analog Input:	SD/HD analog component Y/PB/PR (1.0 V [p-p], 75 $\Omega$ )		Stop bit: 1 bit, Flow control: None
(Option board)	4 signal lines, maximum: IN A1, IN A2, IN B1, IN B2	Control I/O (COM):	D-sub, 9-pin, female
-	(When two AV-HS04M2 boards are used)		COM Used to control an external device RS-422 control connector
	SD/HD analog component Y/PB/PR (1.0 V [p-p], 75 Ω)		<ul> <li>Communication format (selected using a menu)</li> <li>Mode: 1 (default setting), Baud rate: 9600 bps, Character length: 8 b</li> </ul>
Analog Output:	4 signal lines, maximum: OUT A1, OUT A2, OUT B1, OUT B2		Parity: None, Stop bit: 1 bit, Flow control: None
Analog Output: (Option board)	(When two AV-HS04M4 boards are used) • 2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used.		<ul> <li>Mode: 2, Baud rate: 38400 bps, Character length: 8 bit, Parity: Odd Stop bit: 1 bit, Flow control: None</li> </ul>
(Option board)	(When two AV-HS04M4 boards are used)		<ul> <li>Mode: 2, Baud rate: 38400 bps, Character length: 8 bit, Parity: Odd Stop bit: 1 bit, Flow control: None</li> <li>Mode: 3, Baud rate: 38400 bps, Character length: 8 bit, Parity: None</li> </ul>
(Option board) DVI-I Input:	(When two AV-HS04M4 boards are used) • 2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used. Analog/digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024)		Stop bit: 1 bit, Flow control: None
(Option board) DVI-I Input:	(When two AV-HS04M4 boards are used) • 2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used. Analog/digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024) Vertical frequency: 60 Hz	Control I/O:	Stop bit: 1 bit, Flow control: None • Mode: 3, Baud rate: 38400 bps,Character length: 8 bit,Parity: None Stop bit: 1 bit, Flow control: None D-sub, 15-pin, female (x 2)
(Option board) DVI-I Input:	(When two AV-HS04M4 boards are used) • 2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used. Analog/digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024)	(TALLY/GPI 1	Stop bit: 1 bit, Flow control: None • Mode: 3, Baud rate: 38400 bps,Character length: 8 bit,Parity: None Stop bit: 1 bit, Flow control: None D-sub, 15-pin, female (x 2) Input: 8 inputs, general-purpose, photocoupler sensing
(Option board) DVI-I Input:	(When two AV-HS04M4 boards are used) • 2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used. Analog/digital RGB: XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024) Vertical frequency: 60 Hz • This connector does not support the HDCP technologies.		Stop bit: 1 bit, Flow control: None • Mode: 3, Baud rate: 38400 bps,Character length: 8 bit,Parity: None Stop bit: 1 bit, Flow control: None D-sub, 15-pin, female (x 2)
	<ul> <li>(When two AV-HS04M4 boards are used)</li> <li>2 signal lines (OUT A1, OUT B1) when two AV-HS04M5 boards are used.</li> <li>Analog/digital RGB:</li> <li>XGA (1024 x 768), WXGA (1280 x 768), SXGA (1280 x 1024)</li> <li>Vertical frequency: 60 Hz</li> <li>This connector does not support the HDCP technologies.</li> <li>4 signal lines, maximum: IN A1, IN A2, IN B1, IN B2</li> </ul>	(TALLY/GPI 1	Stop bit: 1 bit, Flow control: None Mode: 3, Baud rate: 38400 bps,Character length: 8 bit,Parity: None Stop bit: 1 bit, Flow control: None D-sub, 15-pin, female (x 2) Input: 8 inputs, general-purpose, photocoupler sensing Output: 19 outputs; selected from R/G tally, general-purpose



Please refer to the latest information, etc. at the following Panasonic web site.

[Countries and Regions]

### http://pro-av.panasonic.net/

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+96 522431385 +96 11665557 Kuwait Lebanon +60 3 7809 7888 +52 55 5488 1000 +31 73 64 02 577 Malaysia Mexico Netherlands +64 9 272 0100 +47 67 91 78 00 New Zealand Norway Pakistan Palestine +92 5370320 (SNT) +972 2 2988750 Panama +507 229 2955 Peru Philippines +51 1 614 0000 +63 2 633 6163 +63 2 633 6163 +48 (22) 338 1100 +351 21 425 77 04 +1 787 750 4300 +40 21 211 4855 +7 495 6654205 Poland Portugal Puerto Rico Romania Russia & CIS Saudi Arabia +96 626444072 +65 6270 0110 Singapore Slovak Republic +421 (0) 2 52 92 14 23 Slovenia, Albania, Bulgaria, Serbia, Croatia, Bosnia, Macedonia, Montenegro +36 (1) 382 60 60 +27 11 3131622 South Africa Spain Sweden +34 (93) 425 93 00 +46 (8) 680 26 41 Syria +963 11 2318422/4

 Taiwan
 +886 2 22

 Thailand
 +66 2 731

 Turkey
 +90 216 5

 U.A.E. (for All Middle East)

 +971 4 88

 Ukraine
 +380 44 4

U.K. U.S.A. Vietnam +886 2 2227 6214 +66 2 731 8888 +90 216 578 3700 Viddle East) +971 4 8662142 +380 44 4903437 +44(0)1344 70 69 13 +1 877 803 8492 +848 38370280





Factories of Business Solutions Business Group have received ISO14001:2004-the Environmental Management System certification. (Except for 3rd party's peripherals.)